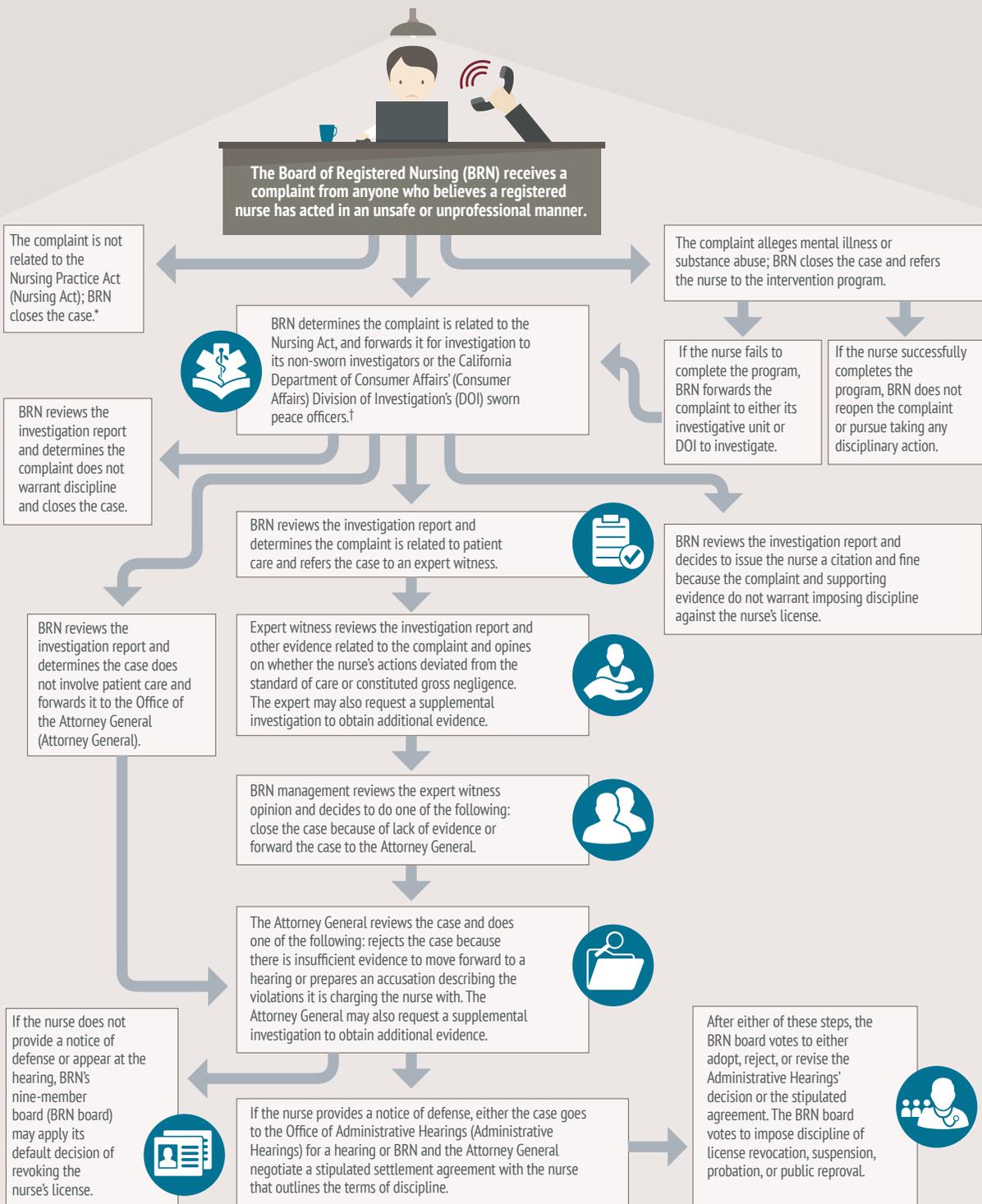


Board of Registered Nursing's Complaint Resolution Process



CHUDNOVSKY LAW

Sources: California State Auditor Report, derived from information provided by BRN and state law and regulations.

* According to BRN management, when BRN receives a complaint that is not related to the violation of the Nursing Act, it closes the complaint and forwards it to the appropriate healing arts board or agency.

† According to BRN's management, if BRN receives a notification from law enforcement that a nurse has been arrested or convicted of a crime, it could forward it to the Attorney General without conducting an investigation. Specifically, BRN's chief of complaint intake and investigations explained that if such a notice relates to an egregious crime such as murder, rape, or assault, BRN may refer the case to the Attorney General to obtain a suspension based on Penal Code section 23, by requesting at the nurse's arraignment or bail hearing that the judge suspend the nurse's license.